Arrow Energy

GAAS Project Update

PAR (Property Access Request)

Contractors' Info Pack

September 2025

Restricted

![arrow energy logo]

GAAS Project /

PAR (Property Access Request) /

Contractors' Info Pack

- What is the GAAS Project at Arrow Energy?

- Why is Arrow changing from SAR to PAR?

- What is the PAR System?

- What change will I see?
  - What are the key impacts?

- What we need from you!

- Next steps and upcoming information

GAAS Project - Overview
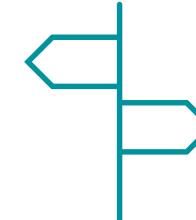
- **Strategic transformation initiative**
  Improving Arrow's Access & Asset spatial data governance and integration to strengthen:
  - Site access compliance
  - Operational efficiency

- **Resolving critical data challenges** related to:
  - Asset ID's / FLOC's
  - Landholder access conditions / Roads and access tracks
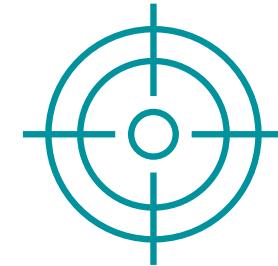 - SAR access for data entry... and more!

- **Key gaps highlighted during Arrow-wide stand down** for ½ day in 2023
  - Resolution critical to maintain Arrow's social license to operate
  - CEO/CFO sponsorship to solve cross-functional problem by nature
    - External Affairs (incl. Land Access), Operations, HSE, Wells, Construction, Core Process Improvement, and ICT (incl. GIS) teams

GAAS Project – Strategic Objectives

- **Enabling compliant navigation**
  - Initially via semi-automated Property Access Approval and clearly laid out access conditions
    - PAR (Release 1)
  - Then from current location to any assets via authorized public/private roads
    - Enhanced PAR (Release 2) & SafeDrive

- **Standardising and automating (every time it is possible)**
  - Property Access Request (PAR) process

- **Replacing the current Site Access Request (SAR)**
  - Clunky, manual, ineffective process and system

- **Integrating** with core systems such as:
  - SAP, ArcGIS (Atlas), SafeDrive Connect and Dynamics365 (AACS)

Why the change from SAR to PAR

- **Inacceptable number of incidents, land access breaches**
  - Challenging Arrow's social license to operate

- **Poor UX, excessive reliance on local knowledge**
  - Clunky SAR system, with inconsistent contractors' access
  - Requests often submitted by Arrow staff on behalf of contractors
  - Ineffective ways to share land access conditions/information
  - Manual processes, spreadsheets/look up tables, & phone calls = BAU
  - Risk of information becoming obsolete, no ability to scale

- Identified as **top priority Core Process improvement** for Arrow

What is PAR (Property Access Request)?

- **A new process granting access to landholders' properties**
  - For all field workers & visitors, staff & contractors
  - Includes a level of automation, where/when possible, easing repetitive & scheduled tasks

- **A new system to support the above process**
  - ArcGIS (Atlas) based, geospatial by nature
  - Integrated with AACS (Dynamics365), Enterprise Data Warehouse, SAP for Release 1
  - Integrated with SafeDrive Access for Release 2

- **The right information being shared with the right people at the right time**
  - A step up in compliance reliability
  - UX & productivity gain supporting the field workforce through SGP growth

Create PAR

Requested By

Sylvain Josserand

Phone Number

Phone Number

Location

Well ID / FLOC / Lot On Plan | +

Activity

Select

Select date

dd/mm/yyyy → dd/mm/yyyy

Note to Land Liaison Officer

Note

Property Access Requests - Activity: Arrow (Tipton) Pty Ltd - Glenelg

Zoom to

PAR ID	1237
Property Access Details Link	View
Primary LLO	Leila Duggan
Secondary LLO	Shaun Hann
Landholder Name	Arrow (Tipton) Pty Ltd - Glenelg
Property Name	Glenelg
Lot On Plans	12SP134957,2RP111930
Activity	Radiographic Testing
Start Date	11/11/2025
Finish Date	18/11/2025
Status	New

Property Access Request Portal

< Back to portal

Sign On | Send Property Access Conditions | Send Property Access Pass

Property Access Request Details

PAR ID	Activity	Status	Start Date	Finish Date	Primary LLO	Contact	Secondary LLO	Contact
1264	Victor	New	18/09/2025	25/09/2025	Shaun Hann		Leila Duggan	+61474960694

Property Conditions

Landholder Name	Property Name	Lot On Plan/s	Property Type	Property Specific Conditions	Specific Access Days/Times	Extra Vehicle Hygiene Conditions	Property Condition Link	Last Updated
MCCONNELL, Donald, Colin, Alfred, Shanna, Brock	Duntroon	27SP252612,28DY22	Primary	✓			View Property Conditions	11/08/2025
Tipalea Partners Rural	Grassdale	26SP216179	Transit	✓			View Property Conditions	14/08/2025
Arrow (Tipton) Pty Ltd; Arrow (Tipton Two) Pty Ltd	Tipton FCS	15P194127	Transit				View Property Conditions	21/08/2025
Tipalea Partners Rural - OPERATE and MAINTAIN	Grassdale	26SP216179	Transit				View Property Conditions	01/01/1970
GIBBONS, Lyndal Anne and Clarence Charles	Last Downs	15DY328	Transit				View Property Conditions	21/08/2025

Asset List

Property	Asset ID	SAP Asset Description
26SP216179	STP_PAD_WP106	Well Pad
	STP_PAD_WP314	Well Pad
	STP_PAD_WP102	Well Pad
	STP_PAD_WP109	Well Pad

Work Party Sign-On | Is your Land Access Induction up to date?

Name	Email	Company Name
Sylvain Josserand	Sylvain.Josserand@arrowenergy.com.au	Arrow Energy Pty Ltd

New Par - PAR#1264

N | no-reply-PAR@arrowenergy.com.au
To ● Sylvain Josserand | Reply

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

New PAR

THIS IS NOT AN APPROVAL

Dear Sylvain Josserand,

A new Property Access Request has been created with the following details:

PAR ID	1264
Start Date	19/09/2025
End Date	23/09/2025
Landholder	MCCONNELL, Donald, Colin, Alfred, Shanna, Brock
Property Name	Duntroon
Lot on Plan/s	27SP253612,28DY22
Link to PAR Details	PAR Details
Notes	Test Number

Please review the Property Access Conditions before entering the property.

What changes will I see? Key Impact?

- **Contractors**
  - Access
    - Can easily request access on their own, without any Arrow credentials nor devices (nor VDI)
    - Where relevant, and by exception, Superintendents can still request on behalf
  - UX
    - More intuitive UX & asset look up via Asset hard tag, ID, FLOC, LoP, property name
  - Geospatial
    - PAR System, geospatial by nature, aiding localization of target sites
  - Property conditions
    - Clearly laid out property conditions, standard format and icons, easy to read
    - Automatically communicated, up-to-date
  - SAR process & system decommissioning
    - From PAR Go-Live date, no more new entries
    - Approved access remains valid until expired

Next steps

SEP 2025

Complete UAT (major contractors involved)

OCT 2025

Complete pre Go-Live activities

OCT 2025

Make & Communicate Go-Live Decision

NOV 2025

BAU

SEP-OCT 2025

Address UAT feedback

OCT 2025

Deliver Training

OCT-NOV 2025

Go-Live & 2-week Hypercare

What we need from you!

- **Timely & effective socialization of this information pack**
  - **To all field workers** involved in Arrow Energy's activities
  - Communicate about PAR process, & **decommissioning of SAR** process/system
  - **By October 3rd, 2025**

- **Alignment on operating model**
  - **Direct requests vs facilitated by Arrow**
  - Discussion with Contract Holder & Superintendents

- **Acknowledgement & feedback**
  - Provide acknowledgement of PAR system information being shared to Contract Holder
  - Provide feedback & response to resolve any arising issues and ensure swift adoption
  - Confirm best way to engage ongoing: emails, Pegasus, Contractor portal on Arrow website

- **Attend training & prepare for Go-Live**

Supporting Docs

- Contractors' information pack – this deck

- Training material – how to guide for PAR – available mid October
  - Information sheets
  - Micro videos
  - SAR related material being sunsetted

- Contractor Portal on Arrow Energy's external website

- For any questions, contact your Contract Holder

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