



# Buried pipelines

August 2019

Arrow Energy's existing operations in the Surat and Bowen basins include many kilometres of buried High Density Polyethylene (HDPE) and Steel pipelines that transport coal seam gas (CSG) to and from gas processing and power generation facilities.

These pipelines are marked above ground with signage and below ground with buried marker tape.

If you are planning any activities near an Arrow pipeline, please read the following information carefully.

## Do

- Contact Arrow on 1800 038 856 if you plan to dig, drill, excavate or bore above or near the pipeline.
- Contact the national dial before you dig (DBYD) service on 1100 if you are proposing to excavate on or near the Arrow Pipelines right of way (ROW).
- Report any soil subsidence or erosion along the pipeline.
- All of Arrow's above ground facilities (e.g. high point vents) are fenced and marked with signage. Please report any Arrow above-ground facilities that are unfenced or damaged to 1800 038 856.
- Contact Arrow's 24 hour emergency hotline on 1800 779 488 if you suspect that pipeline is leaking gas.

## Don't

- Don't trench, dig, drill or bore anywhere on the pipeline before contacting Arrow on 1800 038 856.
- Don't enter or touch any Arrow above ground facilities. Unauthorised entry is not permitted as facilities may be electrically energised (this includes valves and drain points).
- Don't touch an exposed pipeline. Pipelines can become electrically energised during storms and electrical faults. Report any exposed pipeline to 1800 038 856. Only trained and authorised (by Arrow) personnel should access pipeline equipment.
- Don't go within 500 metres of a suspected pipeline leak.

## Reporting activities

Contact Arrow on 1800 038 856 before carrying out any of these activities near the pipeline or above ground facilities:

grading	transport of heavy loads	building
digging	use of vibrating machinery	erosion control
drilling	blasting	excavating
trenching	boring	tunnelling
drainage work		

## In the event of an emergency

If you witness an emergency along the pipeline immediately move at least 500 metres away from the site and call Emergency Services on 000, then call Arrow's 24 hour emergency line 1800 779 488.

When you call Arrow's emergency hotline, we'll ask you:

- your location, name and contact number
- the nature of the emergency
- whether anyone is injured or missing
- whether you have contacted Emergency Services

**Please note the information provided in this fact sheet only applies to Arrow's existing pipelines.**

Please contact Arrow if you require any information about maintaining the state of the pipeline easement.

## Contact details

Freecall: 1800 038 856

Email: [info@arrowenergy.com.au](mailto:info@arrowenergy.com.au)

Visit: [www.arrowenergy.com.au](http://www.arrowenergy.com.au)

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