

Frequently asked questions



Will my organisation be eligible to apply for funding?

Arrow will consider all community funding grants and sponsorship requests from incorporated and not-for-profit community groups, clubs and associations, from areas where Arrow operates.

Our organisation does not operate in the Surat or Bowen basins, or Brisbane. Can we still apply for funding?

We give priority to applications from areas where Arrow operates, has offices or is undertaking project activities.

What are the focus areas for Brighter Futures' social investment?

Preference is given to applications which meet at least one of three focus areas; health and safety, education and environment.

In addition, the program also places significant importance on the inclusion of Indigenous projects and initiatives.

When will my application be assessed?

Applications can be lodged at any time but are assessed twice a year, immediately after the application closure dates of the first Friday of March and September. Applications received after closure dates will be assessed in the next funding round.

How will applications be assessed?

All community funding grant and sponsorship requests will be assessed against the eligibility criteria by Arrow Energy's Community Benefit Committees in Moranbah, Dalby and Brisbane. The committees consist of local Arrow employees and community

stakeholders who will assess and prioritise applications and make recommendations for funding.

When will I find out if our application is successful?

All applicants will be notified of the outcome about six weeks after the closing date.

If we are unsuccessful, can we apply again the next round?

Yes. If you meet the criteria, you may apply again.

If we are approved to get funding from Brighter Futures, does this mean we will always receive funding and do not have to apply again?

Each community funding grant, sponsorship, or partnership agreement will be time-bound. This is clearly articulated in each agreement, with no commitment for ongoing support outside of these terms.

Can we apply more than once in a funding round?

Yes, organisations can submit applications for different projects in any one funding round. However, an organisation can only be successful in receiving funding for one project per calendar year.

Where can I go to for further information or assistance?

For further information or for assistance with completing an application, please contact Arrow Energy on 1800 038 856 or email brighterfutures@arrowenergy.com.au